

Role: Program Manager

- Lead the overall execution of the Program, ensuring alignment with government objectives, policies, and energy efficiency targets.
- Oversee the development, deployment, and scaling of the NEECA Online Portal (NOP) for program applications and registrations
- Ensure smooth integration of banks, manufacturers, DISCOs, PITB, and NADRA for financial and operational workflows
- Act as the focal point for engaging with key public and private sector stakeholders, including financial institutions, regulatory bodies, energy sector partners, and technology providers.
- Facilitate decision-making by aligning interests of multiple stakeholders and ensuring agreements are formalized and implemented effectively
- Represent the program at high-level meetings, policy discussions, and intergovernmental coordination forums.
- Oversee system integration for at-source deduction and on-bill financing mechanisms, ensuring alignment with financial and operational best practices.
- Work closely with IT teams and developers to ensure the smooth functionality of digital platforms and data security compliance.
- Address operational challenges related to consumer onboarding, verification, and transaction monitoring.
- Develop and implement a Monitoring & Evaluation (M&E) framework to track program performance, efficiency and impact
- Identify, assess, and mitigate potential risks related to financial models, regulatory compliance, and stakeholder engagement.
- Oversee communication strategies to enhance public awareness and participation in the program.
- Supervise the development of training materials, capacity-building initiatives, and stakeholder workshops
- Engage with media, advocacy groups, and public forums to promote the program's objectives and benefits
- Manage program budgets and financial allocations efficiently, and ensure transparency in fund utilization and compliance with financial regulations
- Work with banks and financing partners to streamline payment disbursements and collections.
- Ensure the program adheres to national and international regulatory frameworks on energy efficiency, consumer protection, and financial governance
- Establish SOPs and guidelines for effective program execution
- Perform any other task assigned by the reporting line director and management

Qualification and Experience

- Master's degree in Project Management, Business Administration, Computer Science, Engineering, Finance, or a related field. PMP or PRINCE2 certification is a plus.
- At least 8+ years of experience in managing large-scale, multi-stakeholder projects, preferably in private/public sector programs, financial technology (FinTech)

- Strong understanding of on-bill financing models, energy efficiency programs, and digital financial services.
- Proven expertise in leading cross-functional teams, risk mitigation strategies, and policy implementation.
- Experience in managing IT integrations, digital platforms, or data governance projects.
- Experience in managing multiple projects simultaneously in a fast-paced environment
- Familiarity with public procurement rules, financial regulations, and government compliance frameworks.